We need to talk…

Anna Goben

Evergreen Indiana Coordinator

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INDIANA.
OPEN SOURCE INTEGRATED LIBRARY SYSTEM

Finding a point of contact

Communications

The Evergreen Indiana Coordinator is available to all member and future member libraries for assistance with membership questions, policy and procedure discovery, communications with the governance committees, and training requests. Please contact the coordinator at:

Anna Goben
Evergreen Indiana Coordinator
Indiana State Library

http://blog.evergreen.lib.in.us/?page_id=2549

agoben@library.in.gov

The Helpdesk

The Indiana State Library offers technical troubleshooting assistance and systems monitoring 24/7. If an issue arises, staff at member libraries are encouraged to submit a

Committee Contacts List

Evergreen Indiana Committee Members, July 2015				
Committee member name	Library name	Library class (according to 2010 U.S. Census)	Term	Email address
Executive Committee				
Disbro, Nancy	Andrews-Dallas Township Public Library	Class C	July 1, 2015 - June 30, 2018	andrewsdirector@gmail.com
Frasur, Ruth - Chair	Hagerstown-Jefferson Twp Public Library	Class C	July 1, 2013 - June 30, 2016	director@hagerstownlibrary.org
Green, Kerry	Hussey-Mayfield Memorial Public Library	Class B	July 1, 2014 - June 30, 2017	kerryg@zionsvillelibrary.org
Hartman, Mary	Peabody Public Library	Class B	July 1, 2013 - June 30, 2016	mhartman@ppl.lib.in.us
Heaton, Shawn - Chair-elect	Van Buren Public Library	Class C	July 1, 2014 - June 30, 2017	director@vbpl.lib.in.us
Ledbetter, Krista - Secretary	Morgan County Public Library	Class A	July 1, 2014 - June 30, 2017	kristaq@morgancountylibrary.info
McKinley, Jennifer	Morgan County Public Library	Class A	July 1, 2015 - June 30, 2018	jenniferm@morgancountylibrary.info
Qurazzo, Kyle	Shelby County Public Library	Class A	July 1, 2013 - June 30, 2016	kqurazzo@sscpl.lib.in.us
Tracey, Scott	West Lafayette Public Library	Class B	July 1, 2015 - June 30, 2018	stracey@wlaf.lib.in.us
Patron Services Committee				
Bandelier, Celia	Roanoke Public Library	Class C	July 1, 2014 - June 30, 2017	director@roanoke.lib.in.us
Brzeski, Laura - Secretary	Morgan County Public Library	Class A	July 1, 2014 - June 30, 2017	laurab@morgancountylibrary.info
Diesman, Julie	Royal Center-Boone Township Public Library	Class C	July 1, 2015 - June 30, 2018	royalcenterlib@frontier.com
Dorsey, Britta	Thorntown Public Library	Class C	July 1, 2015 - June 30, 2018	bdorsey@thorntown.lib.in.us
Dowell, Virgie	Jefferson County Public Library	Class B	July 1, 2013 - June 30, 2016	circsup@mjcpl.org
Hime, Christina	Jackson County Public Library	Class B	July 1, 2014 - June 30, 2017	chime@myjclibrary.org
Hull, Laura - Chair	Peabody Public Library	Class B	July 1, 2013 - June 30, 2016	lhull@ppl.lib.in.us
Jensen, Virginia	Mooresville Public Library	Class B	July 1, 2015 - June 30, 2017	virginiaj@mooresville.lib.in.us
Kahl, Karen	Union County Public Library	Class C	July 1, 2014 - June 30, 2017	karenkahl@hotmail.com
Miller, Scott	Monticello-Union Township Public Library	Class B	July 1, 2015 - June 30, 2018	smiller@monticello.lib.in.us
Shreve, Linda	Jay County Public Library	At large	July 1, 2015 - June 30, 2018	lshreve@jaycpl.lib.in.us
Thomas, Dana	Culver-Union Township Public Library	Class C	August 30, 2014 - June 30, 2016	dthomas@culver.lib.in.us
Tuceryan, Mindy - Chair-elect	Danville-Center Township Public Library	Class B	July 1, 2015 - June 30, 2018	mindyt@dplindiana.org
Cataloging Committee				
Boyer, Monica	Jackson County Public Library	Class B	July 1, 2014	monica@myjclibrary.org
Childs, Sarah - Chair	Hussey-Mayfield Memorial Public Library	Class B	July 1, 2009	sarahc@zionsvillelibrary.org
Coffey, Karen	Union County Public Library	Class C	July 1, 2013	ucheritage@hotmail.com
Dorsey, Britta	Thorntown Public Library	Class C	July 1, 2015	bdorsey@thorntown.lib.in.us
Emmrich, Mary K.	Newton County Public Library	Class C	July 1, 2012	director@newton.lib.in.us
Lesandrini, Shelley	Westfield Washington Public Library	Class B	July 1, 2010	slesandrini@wwpl.lib.in.us
Lewis, Jocelyn - Advisor	Indiana State Library	Non-voting	July 1, 2009	JLewis2@library.IN.gov
Osborn, Sandra	Mooresville Public Library	Class B	July 1, 2014	sandrao@mooresville.lib.in.us
Paige, Wendy	Shelby County Public Library	Class A	July 1, 2014	wpaige@sscpl.lib.in.us
Steffey, Jennifer	Noble County Public Library	Class B	July 1, 2012	jsteffey@nobleco.lib.in.us
Stevenson, Matthew - Secretary	Plainfield-Guilford Township Public Library	Class B	July 1, 2013	mstevenson@plainfieldlibrary.net
Whitton, Christie	Peabody Public Library	Class C	July 1, 2013	cwhitton@ppl.lib.in.us
eContent Committee				
Bruder, Connie - Advisor	Indiana State Library	Non-voting	July 1, 2011 -	cbruder@library.in.gov
Glaser, Mary - eIDC Liaison	Plainfield-Guilford Twp Public Library	Class B	July 1, 2011 -	mglaser@plainfieldlibrary.net
Green, Kerry	Hussey-Mayfield Memorial Public Library	Class B	July 1, 2014 -	kerryg@zionsvillelibrary.org
Hartman, Mary	Peabody Public Library	Class B	Jan 1, 2014 -	mhartman@ppl.lib.in.us
Heaton, Shawn - Chair	Alexandria-Monroe Public Library	Class C	July 1, 2013 -	director@vbpl.lib.in.us
Ingmire, Andrea - Secretary	Greensburg-Decatur Co. Public Library	Class B	July 1, 2011 -	aingmire@greensburglibrary.org
Jerger, Susan	Greenwood Public Library	Class B	July 1, 2013 -	SJerger@greenwoodlibrary.us
Manning, Montie - Chair-elect	Alexandria-Monroe Public Library	Class C	July 1, 2011 -	mmanning@alex.lib.in.us
Martin, Vanessa	Greensburg-Decatur Co. Public Library	Class B	July 1, 2013 -	vmartin@greensburglibrary.org
Mawhorter, Mandy	Noble County Public Library	Class B	July 1, 2013 -	mmawhorter@nobleco.lib.in.us
Patterson, Mindy	Kendallville Public Library	Class B	July 1, 2013 -	mpatterson@kendallvillelibrary.org
Reed, Mary	Jackson County Public Library	Class B	July 1, 2013 -	mreed@myjclibrary.org
Stevenson, Matthew	Plainfield-Guilford Twp Public Library	Class B	July 1, 2013 -	mstevenson@plainfieldlibrary.net

Circulation Support List

Circulation Support Contact List						
Library Name	Library Identifier	Item Prefix	Contact Name	Title	Email	Phone
Adams Public Library System (Decatur)	APLSD	34207	Teresa Gensheimer	Library Assistant	circulation@apls.lib.in.us	260.724.2605
Adams Public Library System (Geneva)	APLSG	36880	Teresa Gensheimer	Library Assistant	circulation@apls.lib.in.us	260.724.2605
Adams Public Library System (Geneva)	APLSG	36880; 34207	Rose Bryan	Branch Manager	bryan@apls.lib.in.us	260.368.7270
Akron Carnegie Public Library	ACPLA	75253	Janet Hawley	Director	akronadm@akron.lib.in.us	574.893.4113
Alexandria-Monroe Public Library	AMPLA	37521	Montie L. Manning	Director	mmanning@alex.lib.in.us	765.724.2196
Alexandria-Monroe Public Library	AMPLA	37521	Betty Caldwell	Clerk 1	bcaldwell@alex.lib.in.us	765.724.2196
Andrews-Dallas Township Public Library	ADPLA	73351	Nancy Disbro	Director	andrewsdirector@gmail.com	260.786.3574
Attica Public Library	APLA	74231	Lisa Mitton	Assistant Librarian	ljmitton@yahoo.com	765.764.4194
Barton Rees Pogue Memorial Public Library	BRMPLB	76277	Barbara Dixon	Director	bdlibrarydirector@yahoo.com	765.998.2971
Batesville Memorial Public Library	BMPLB	34706	Mike Kruse	Director	director@ebatesville.com	812.934.4706
Benton County Public Library	BCPLF	34404	Betsy Slavens	Director	bentoncountypl@hotmail.com	765.884.1720
Bloomfield-Eastern Greene Cty Public Library	BEGPL; BEGPLB; BEGPLE	36804; 36803;37284	Austin Stroud	Director	bloomfield@bloomfield.lib.in.us	812.384.4125
Boswell Grant Township Public Library	BGPLB	38144	Andrea Bowman	Director	staff@boswellpubliclibrary.com	765.869.5428
Brazil Public Library	BZPLB	38160	Jill Scarbrough	Director	jscarbrough@ticz.com	812.448.1981
Brookston Prarie Township Public Library	BPPLB	38209	Marilyn Blessing	Director	mblessing@brookston.lib.in.us	765.563.6511
Brownstown Public Library	BTPLB	79361	Sherri May	Director	slmay@brownstownpl.org	812.358.2853
Butler Public Library	BUPLB	73174	Ellen Stuckey	Director	ellen@butlerpubliclibrary.net	260.868.2351
Cambridge City Public Library	CCPLC	76893	Vicki Melek	Director	ccitypl@yahoo.com	765.478.3335
Camden-Jackson Township Public Library	CJTPLC	74082	Tamara Gibbs	Director	tgibbs@camden.lib.in.us	765.201.4745
Carnegie Public Library of Steuben Co.	CPLSCA	33118	Sonya Dintaman	Director	sonyad@steuben.lib.in.us	260.665.3362
Centerville Center Township Public Library	CCTPLC	76895	Beth Treaster	Director	btreaster@centervillelibrary.info	765.855.5223
Clinton Public Library	CPLC	36806	Becky Cuffle	Director	cpl@clintonpl.lib.in.us	765.832.8349
Clinton Public Library	CPLC	36806	Sue Vinyard	Public Services	sue@clintonpl.lib.in.us	765.832.8349
Coatesville-Clay Township Public Library	CVPLC	78321	Cheryl Myers Steinborn	Director	cpl@ccrtc.com	765.386.2355
Colfax-Perry Twp Public Library	CPTC	74121	Fran Paarlberg	Director	fpaarlberg@colfaxptpl.org	765.324.2915
Covington-Veedersburg Public Library	CVBPLC	32572	Carolyn Story	Circulation Supervisor	cstory@c-vpl.org	765.793.2572
Covington-Veedersburg Public Library	CVBPLV	32572	Brandy Durant	Branch Manager	veedersburglibrary@c-vpl.org	765-294-2808
Culver Community Schools	CUSCEL; CUSCHS; CUSCM	724560; 724561; 724562	Becky Risner	School Media Specialist	risner@culver.k12.in.us	574.842.3391
Culver Union Township Public Library	CUTPLC	34304; 35304	Dana Thomas	Circulation Manager	dthomas@culver.lib.in.us	574.842.2941
Danville Center Township Public Library	DCTPLD	32604	Jane Hazelton	Youth Circulation Manager	janeh@dplindiana.org	317.745.2604
Danville Center Township Public Library	DCTPLD	32604	Janet Woodrum	Adult Circulation Manager	jwoodrum@dplindiana.org	317.745.2604
Dublin Public Library	DBPL; DBPLD	76892	Gary Rubendall	Director	dublinlibrary@yahoo.com	765.478.6206
Dunkirk Public Library	DPLD	76381	Beth Davidson	Director	bdavidson@dunkirk.lib.in.us	765.768.6872
Flora-Monroe Township Public Library	FMPLF	30825	Melissa Bishop	Director	mbishop@flora.lib.in.us	574.967.3912

When to ticket?

* Technical issues or glitches
* Batch record updates
* Cross-system patron merging
* Report assistance

When to query the coordinator?

* Policy and workflow questions
* Make recommendations for policy, procedure, training, and software development
* Update library contact information
* Suggestions for purchasing projects
* Report problems with EIPP transactions
* Reports assistance
* Requesting mediation with another system

I'm no tattletale!

* Occasionally administrative review of a situation is needed.
* The most frequent cause of policy violation by staff is a simple lack of awareness.
* If you have concerns that you are not comfortable directly addressing to another library, please consult with the coordinator.

When to listserv?

* Whenever you want your colleagues' input!
* Share success stories.
* Discuss current policy and procedural projects.

Other opportunities to chat

* Roundtables
* Committee meetings
* Annual conference

Misguided holds

* PSC discussing recommendation to relay to libraries when packages or materials go astray.
* Upcoming revision of shortnames
* Using the Transit List report

Admin->Local Administration->Transit List